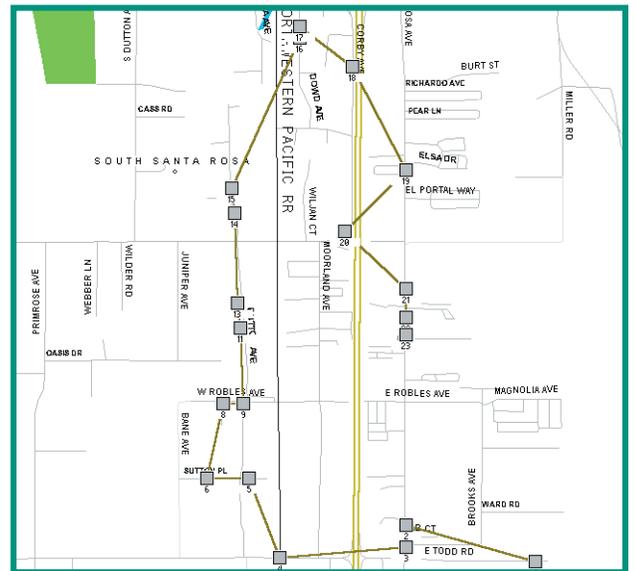


Synergy Dispatch[®]

Streamline Dispatch with Computerized Routes & Maps



Inefficiently long or overlapping routes.
Call-ins refused because no driver can reach
the pickup in time. Forgotten stops.
Billing errors.

Synergistics has your solution.

 **Synergistic
Systems**

Guaranteed Business Solutions

Synergy Dispatch™ at work:

Synergy Dispatch® is an innovative system designed to improve the productivity and cost-effectiveness of your P&D operations. Using computerized mapping, static and dynamic routing and mobile data terminals, Synergy Dispatch® can save from 7 to 25% of your total P&D costs!

With Synergy Dispatch®, you can provide a higher level of customer service while saving time and money. With this management tool, you can eliminate missed pickups and deliveries, reduce personnel requirements, decrease clerical errors, identify freight needing lift gates, increase the number of stops per hour, and decrease missed appointment time windows.

Using handheld or truck-mounted mobile computers and RF technology, information can be exchanged to expedite stripping the pickup unit and loading linehaul trailers, send new pickup calls, and provide real-time proof of delivery.

Synergy Dispatch® can stand alone, or with a host computer system to automatically receive information on inbound shipments. With Synergy Dispatch® and tools such as RF, GPS, bar-code scanning, and MDTs, your operation will provide better customer service while saving you money.

Delivery Planning and Routing

Synergistic Systems' Delivery Planning allows you to route inbound freight to local routes before the freight arrives. Freight can be then stripped from an inbound trailer and put onto a city delivery trailer as soon as it arrives.

In Delivery Planning, you can review bills, make appointments, plan re-delivery of returns and OS&D freight, and route freight using Synergistic Systems' **Dynamic Routing** or static routing, then manually review and balance routes as needed.

Once a delivery plan is selected and modified, the system prepares the Stripping Manifest for each trailer. However, you can still manually assign unexpected shipments to delivery routes.

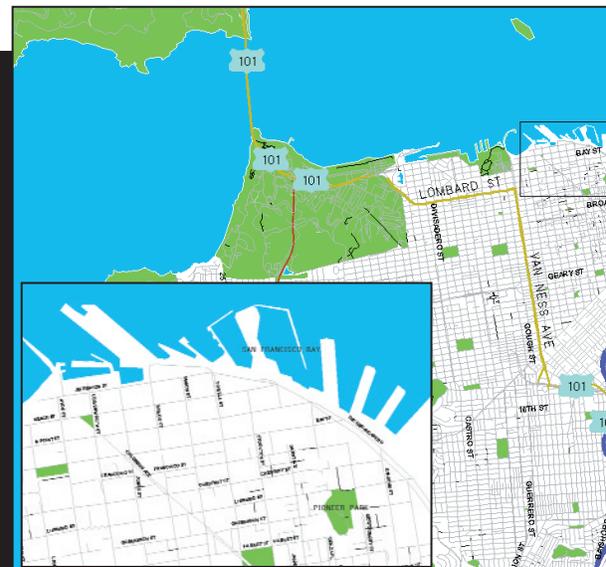
A City Trailer Loading Manifest is generated and posted as a reference for dock personnel, and for recording shipment loading. This information can then become part of your dock control system using **Synergy Cross Dock**.

City Operations

Using clear, color-coded information, City Operations allows you to take complete command of your company's P&D operations. In the Call List and Driver Status screen, routes can be verified and accepted or reassigned; stops can be marked "done"; messages can be sent; trailers dropped or hooked; and pickups split or canceled.

The Customer Call screen is used to record calls for pickup. Detailed information including shipper, pieces, weight, destination zip, freight description, and special handling is

Innovative systems that decrease operating costs and increase customer satisfaction.



Map views are scalable up to .25 miles to

identified. Repetitive information is set up in a master file and auto-fills the call screen, saving keystrokes. Completed calls are stored for reference and production reporting.

Graphic Mapping

Graphic Mapping provides real-time* vehicle tracking to aid in routing and scheduling pickups and deliveries. Dispatch allows you to review route building; display driver and stop location; find addresses; code new customers and inbound bills by latitude/longitude; and mark customer sites, restaurants, drop lots, etc. Single or multiple routes can be displayed.

Without the optional GPS, Graphic Mapping and RF Mobile Data Terminals provide approximate truck location based upon the reporting of the Arrive and En Route messages entered by the driver.

Mobile Data

While Synergy Dispatch® can operate without Mobile Data Terminals (MDTs), the benefits of wireless MDTs are very important to overall efficiency.

Mobile data allows pickup calls to go straight to drivers, improving efficiency and increasing the number of stops. Outbound line-haul planning benefits from early knowledge of door pressure. Mobile data also provides real-time proof-of-delivery.

Finally, mobile data provides management control by tracking driver location at all times and providing comparative performance data.

* Requires GPS and RF capability

Reports

A variety of reports are available to the user of Synergy Dispatch®, including: Outbound Planning, Destination Weight, City Trailer Stripping Manifest, City Return Manifest, Appointments, City Loading Manifest, Inbound Projection, Linehaul and Unzoned Bills.

Status Monitors

“Fuel Gauges” allows the dispatcher to instantly view critical events such as geocoding errors, drop lot spots, web pickups, late routes, approaching close times, drivers cutoff times, spotted trailers, and unassigned pickups. Clicking on an item directly accesses Synergy Dispatch® data.



Call List/Driver Status

Status: Incomplete

Sort List on Column: Route

Legend: Unassigned, Acknowledged, Assigned, Closing

Route	A	Name	Address	City	Ready	Close	Pros	H/U	Weight	Status	Notes	Date/Time
APK1	?	PETERSON TRACTOR	147118 SO MAIN ST	WILLITS	12/16/00 1:35 PM	5:30 PM	1	22	5000	P		12/16/00 1:35 PM
HD-NAP	?	ROHNERT PARK VET	7300 COMMERCE BLVD	ROHNERT PARK	02/21/01 11:08 PM	12:00 AM	1	3	750	P	\$	02/21/01 11:08 PM
NORROUTE	?	DAN MC GRAW'S REST	400 DANVILLE BLVD SO.	DANVILLE	02/21/01 10:18 AM	6:00 PM	1	10	400	P	\$Y	02/21/01 11:47 PM
NORROUTE	?	STEVE TIRE AND TUBE	600 SYCAMORE VALLE...	DANVILLE	02/22/01 10:18 AM	7:00 PM	1	2	400	P	\$Y	02/22/01 10:18 AM
ROHN	?	101 INTERNATIONAL	6100 REDWOOD DR	ROHNERT PARK	11/10/00 8:34 PM	5:30 PM	2	15	2500	P	\$YLP	11/10/00 8:34 PM
ROHN	?	ACCURATE STEEL	454 PAYRAN ST	PETALUMA	11/12/00 11:23 AM	5:30 PM	1	3	7800	P	Y	11/12/00 11:23 AM
ROHN	?	ACCURATE STEEL EXC.	22725 8TH ST E	SONOMA	03/01/01 8:54 AM	12:00 AM	1	10	3000	P	\$	03/01/01 8:54 AM
ROHN	?	CALIF COLOR	602 SANTA ANNA CIR	SANTA ROSA	02/21/01 11:19 PM	12:00 AM	2	4	850	P	\$	02/21/01 11:19 PM
SEPET	?	SM	1331 COMMERCE ST	PETALUMA	11/10/00 8:36 PM	12:00 PM	3	57	2875	P	\$YP	11/10/00 8:36 PM
SEPET	?	ALL COMPUTERS	6 PETALUMA BLVD N B2	PETALUMA	11/12/00 11:26 AM	5:30 PM	0	0	0	P		11/12/00 11:26 AM
SSR	?	AACTION BENTS	1430 GROVE ST	HEALDSBURG	11/10/00 8:42 PM	5:30 PM	1	10	15500	P	YL	11/10/00 8:42 PM
SSR	?	ACCURATE FORKLIFT	85 SCENIC AVE	SANTA ROSA	11/10/00 8:46 PM	5:30 PM	2	15	15000	P	\$YL	11/10/00 8:46 PM
SSR	?	ACCURATE STEEL BLD...	3350 INDUSTRIAL DR	SANTA ROSA	02/23/01 9:32 AM	12:00 AM	1	2	500	P	\$	02/23/01 9:32 AM
SSR	?	ADI DIST	673 SEBASTOPOL RD	SANTA ROSA	11/10/00 9:00 PM	5:30 PM	1	42	500	P		11/10/00 9:00 PM
SSR	?	AQUA TECH	4300 SONOMA BLVD ST.	VALLEJO	11/12/00 11:27 AM	5:30 PM	1	10	500	P	Y	11/12/00 11:27 AM
SSR	?	COAST INSULATION	3043 WILSON CT STE A	SANTA ROSA	11/12/00 11:37 AM	5:30 PM	1	4	400	P	Y	11/12/00 11:37 AM
STHEL	?	CAMERON MOTORSP...	29121 ARNOLD DR UN...	SONOMA	11/12/00 11:35 AM	5:30 PM	1	4	400	P		11/12/00 11:35 AM

Term	Route	Driver	MDT	Delv	P/U	UNP	Status	Cust Name	Address	Rt	Min	Out Time	DelvLate	T Spc Dpnd	Depart
PET	HD-NAP	GORSUCH		1	1	1	DONE P/U	HOME DEPOT 6652	225 SOSOLCLAVE	0	0	12:00 AM	0	0	0
PET	ROHN	AINSWORTH		8	4	1	DONE DLV	YARDBIRDS	5300 COMMERCE ...	0	0	0	0	0	0
PET	SSR	TAYLOR		8	6	0	DONE DLV	JOHN MULHERN CO	3200 DUTTON AVE	0	0	0	0	0	0
PET	TAYLOR	SOLARI		2	0	0				0	0	0	0	0	0
PET	TEST	PAYNE		0	1	1				0	0	0	0	0	0

Fuel Gauges

3 GeoCode Errors | 2 Late P/U(s) | 1 Driver Near Cutoff | 1 Spotted Trailer | 4 Unassigned Pickups

New Call | Assign Call | Mark Done | Mark Cancelled | Reassign Call | Modify Call | Driver Call | Driver Status | Print | Cancel | Refresh | Review Routes

11:14:34 FLSH RENA

003 ROUTE SUMMARY

TY	NAME	P/U:	UP
D.	DON OLSON TIRE & AUTO		
D.	S & W TRLS		
D.	3025 W BEAVER ST		
D.	JACKSONVILLE WELDING		
D.	2312 W BEAVER ST		
D.	VALLEY FREIGHT SYSTEM		
D.	322 DRAKE ST		
D.	CONSOLIDATED ELECTRIC		
D.	2355 DENNIS STREET		
D.	GEMINI WAREHOUSE		
D.	8534A POSEY RD		
D.	SOUTHERN ELEC		
D.	2545 EDISON AVE		

Enrt | Arrv | Stop Info | down

Add P/U | Not Dlv | Other

Dispatch Handheld

Color-coded status w beaver monitors

Color-coded call list shows calls by over a dozen criteria.

Synergy Dispatch®

Dynamic vs. Static Routing

Synergy Dispatch® provides both Dynamic and Static Route Planning.

Static Routing uses a combination of latitude/longitude grid locations and zip codes to route freight and automatically sequence stops within each route. It allows multiple static routes for each day of the week, end of month, or bill count/weight volumes.

Dynamic Routing uses many variables to build routes each day, including freight arrival time, specific appointment times or windows, driver start times, length of driver day, lift gate requirements, volume of anticipated pickups, pickup or delivery cut-off times, and open and close times. In Wave operations, Dynamic Routing holds deliveries from Wave 1 to combine with Wave 2 deliveries for the same customer.

Dynamic Routing can provide greater economic benefit, but drivers, accustomed to familiar territory, can find the variable routes created by the system difficult. To address this problem, Synergy Dispatch® is equipped with a unique feature called Anchor Routes. This feature allows the planner to identify key customers (Anchor Stops) and restrain the model by building routes around them. With only slightly reduced efficiency, Anchor Stops can increase satisfaction by giving drivers familiar territory and customers a familiar face.

Standard Dynamic Routing uses air miles adjusted for triangulation and miles per hour between stops. Actual street path calculations are optional, and require additional computation time when running a Dynamic plan.

For a sample of what Dynamic Routing can do for you, ask about a RouteSynergy P&D study.

To learn more about how our innovative solutions can help your company, call us or visit our website.

You'll love our solutions. We guarantee it!

442 Third Street
Neptune Beach, FL 32266
904.249.0201 • Fax: 904.249.8045
www.syn-sys.com

Features:

- Handheld Mobile Data Terminals (MDTs), with or without radio modem
- In-vehicle, mounted RF radios
- Handheld pen touchscreen technology
- Satellite—Cingular, CDPD and ARDIS compatible
- Host communications interface (3270, 5250, UTS20, VT100)
- Optional bar code scanning
- Graphic Map Display
- Heads-up display of key status measures
- Optional GPS
- Available J1708 vehicle monitoring

Benefits:

- Save 7-25% of P&D operating costs
- Save 2-5% of dock labor costs
- Increase stops by 10-20%
- Decrease missed pickups
- Reduce personnel costs
- Decrease OS&D through reduced time and handling on dock
- Identify direct outbound load opportunities
- Lower fuel, vehicle and fleet costs
- Decrease operator error and save time with written communications
- Save 30-60 min/day per driver by allowing calls to be received when out of truck
- Improve customer service by using Electronic Delivery Manifest



Guaranteed Business Solutions